


Universal Orlando - Ticket Pick-up Instructions

The Order Confirmation contains specific directions on where to Pick-up the order.

11/12/12 External Ticket Distribution System - Order Created Letter



UNIVERSAL ORLANDO® RESORT
Order Confirmation - ETDS0200071

Dear Wish Guest,

The following order for Universal Orlando products has been confirmed for you. Please find below details of the order placed for you by Give Kids The World. Should you have any questions about this order please contact Give Kids The World (Email: JeanL@gktw.org, Phone: (407) 396-1114).

Pick-up Instructions
This order can be picked up between 11/12/2012 through 11/12/2012, **single day tickets must be used the day they are picked up and multi-day tickets will have their expiration window begin on the day they are picked up.**

The most efficient way to pick up your order is to follow the signs to the Will Call Kiosks, which are only located at the front gate of either Universal Studios Florida or Universal's Islands of Adventure. At the kiosks you will need to swipe a credit card - for identification purposes only (your credit card will NOT be charged). The name on the credit card must match the name on the order. In the event your card does not work or you do not have a credit card, please visit any Universal Studios Florida or Universal's Islands of Adventure Front Gate ticket window, where you will need to show a valid photo I.D.

Order Details
Guest Name: Wish Guest
Email Address: —
Phone Number: 407-396-1114
Confirmation Number: ETDS0200071
Order Contents:

Product 1	(1) 2-Day Park-to-Park w/BO CMP
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Full Product Description: The 2-Day Park-to-Park Ticket entitles one (1) guest admission to BOTH Universal Studios Florida® and Universal's Islands of Adventure® each day. Ticket is valid for any two (2) calendar days during a fourteen (14) consecutive calendar day period which includes the first day any portion of the ticket is used. This ticket also includes fourteen (14) consecutive calendar days of admission to the paid entertainment venues of Universal CityWalk® ('CityWalk') which commences and includes the first day any portion of the ticket is used. Blockout dates apply. The above Admission Media is non-

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refundable, non-transferable, and must be used by the same person on all days. Valid only during normal operating hours. Parks, attractions, or entertainment may close due to refurbishing, capacity, weather or special events; change operating hours; and otherwise change or be discontinued without notice and without liability to the owners of Universal Orlando® Resort ('Universal'). The above Admission Media specifically excludes admission to separately ticketed events at either of the Universal theme parks or within any of the CityWalk venues. Some CityWalk venues require ages 21 or older for admission. Does not include admission to AMC® Universal Cineplex 20 with IMAX® or the Blue Man Group show. Additional restrictions may apply and benefits are subject to change without notice. Unless otherwise stated, parking is not included and there are no discounts on food or merchandise. Valid Photo ID required.

ANY UNAUTHORIZED USE OF THESE TICKETS MAY RESULT IN PROSECUTION.

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Ticket Pick-up – Will Call Kiosks

Will Call Kiosks are located at the front gate of Universal Studios Florida and Universal's Islands of Adventure. Guests can pick their tickets up at the park they intend to visit first.



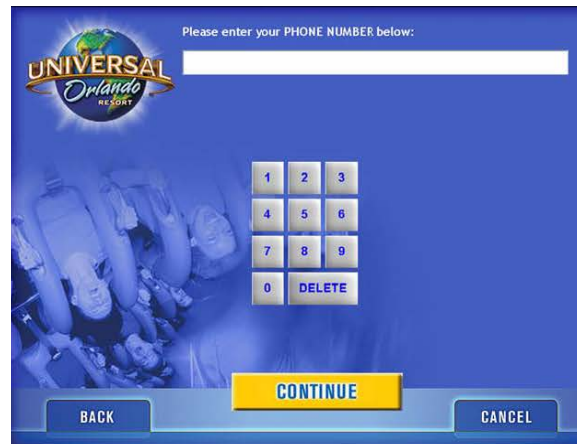
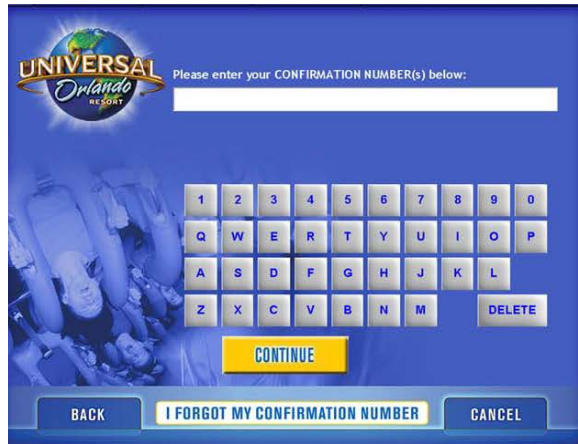
Ticket Pick-up – Will Call Kiosks



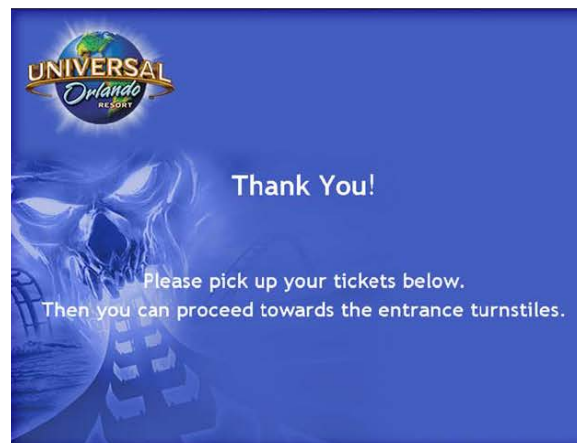
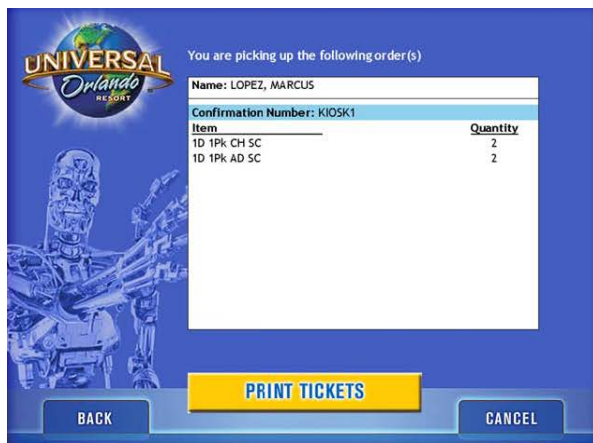
Ticket Pick-up – Will Call Kiosks



- Guest swipes credit card with same last name as their confirmation.



- Guest enters confirmation number and/or phone number.



- Summary of order is displayed and the guest selects PRINT

Ticket Pick-up – Will Call Kiosks

Guests that do not have a credit card or have difficulty picking their order up at the Will Call Kiosks can visit any Universal Orlando ticket window. With their confirmation number and a photo ID any Vacation Planner can look up look-up and issue their order.



Ticket Pick-up – Will Call Kiosks



- All tickets will print with the primary guest's name on them.
- Expiration date also included.
- For first use of each ticket the primary guest will be asked to show ID.