

# The Village Guide

Your guide to magical memories in Central Florida  
and at Give Kids The World Village.

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Internet access Via Village WiFi-Network  
name is GKTWGuest and "template" is the WiFi password.

Update January 2021



# Welcome

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## HOME

On behalf of everyone at Give Kids The World, I would like to extend a heartfelt welcome to our Village. Our hope is that over the next few days you will be able to share precious time together as a family and creating memories you will cherish for years to come. Our staff and volunteers are committed to creating a magical experience and are here to assist you in any way possible.

During your stay, through the generosity of our theme park friends, you will have the opportunity to visit the world's best-loved vacation destinations including Walt Disney World, SeaWorld Orlando and Universal Resort Orlando. We are so grateful for their support and that of so many other companies and individuals who share their time, talents and resources to help make this experience possible.

This book is designed to guide you through all of the exciting activities Central Florida has to offer; we have tried to answer the most frequently asked questions. We want your experience to be as stress-free and memorable as possible, so please don't hesitate to ask any questions not addressed here. Our staff is available 24 hours a day to assist you.

When your visit draws to a close, we would love to hear your comments and suggestions for how we may best serve families who visit us in the future.

Thank you from the bottom of our hearts for entrusting us with your dream. We hope that your stay is everything you dreamed of and more.

With love,



Pamela Landwirth  
President  
Give Kids The World Village



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# Emergency Numbers

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## VILLAGE CONTACT INFORMATION

Give Kids The World Village  
210 South Bass Road  
Kissimmee, Florida 34746  
Main Phone: (407) 396-1114  
GKTW Guest Services: (407) 396-1114, ext. 0  
Email: [dream@gktw.org](mailto:dream@gktw.org)

## IN CASE OF EMERGENCY

- At the Village: Dial "911"
- Away from the Village: Dial "911"  
After dialing for help, please inform Guest Services at (407) 396-1114, ext. 0

# Weather Safety

## Severe Storm Information

At Give Kids The World Village, we have a severe storm emergency plan in place to keep all of our families safe. In the event of an emergency, you will be notified and given specific information.

## Tips for Coping with Unpredictable Weather

During a strong storm, the safest place in the villa is in the small bathroom or in the hallway.

If you have electrically powered medical equipment, notify Guest Services at "0."

A flashlight is in your villa kitchen for your convenience.

If the power to your Give Kids The World villa is interrupted, please avoid flushing the toilets.

If your villa floods or sustains any damage, please notify Guest Services at "0."

While it is possible that some attractions may temporarily close, all of the theme parks are open rain or shine. Make the best of it by planning to see a show or visiting an indoor attraction during inclement weather.

## Lightning

When thunder roars, stay indoors! Lightning is a big factor in Florida weather and can occur even if it is not raining. During lightning storms, we ask that you try to remain indoors. In the event of inclement weather, outdoor venues will be closed until it's safe to be outside. If you have questions regarding if it's safe to be outside, call Guest Services at "0."

If you are in a water environment such as a swimming pool, please seek shelter immediately. Please know that we take lightning very seriously and will close the pool areas and other outdoor activities at the Village during times when lightning has been spotted in the area. Your safety is our top priority.

## Sun Safety

The warm weather of Florida means you can have fun in the sun almost all year. We encourage you to take the care needed during your stay and not let a heat-related illness ruin your vacation.

### Here are a few tips to help you stay cool and comfortable in the Florida sun:

- Use of sunscreen is always recommended when in the sun.
- Dress for the heat. Wear lightweight, light-colored clothing. Light colors help reflect away some of the sun's energy. It is also a good idea to wear a hat.
- Carry water with you and drink regularly even if you do not feel thirsty. Avoid caffeine and alcohol, which dehydrate the body.
- Eat small meals throughout the day and avoid foods that are high in protein, which increase metabolic rate.
- Avoid using salt tablets unless directed to do so by a physician.
- Avoid strenuous activity. If you must engage in strenuous activity, do it during the coolest part of the day.
- Stay indoors when possible.
- Take regular breaks in air-conditioned areas or in the shade. If you feel that you or someone in your group is beginning to show signs of heat-related illness, stop activity and find a cool place to rest and relax.

# Medical Information

Although we do not have medical staff on-site at Give Kids The World Village, there are numerous medical options and facilities available to our families. Please see the suggested facilities below. You may contact the Manager On Duty or Guest Services for more information at "0."

## EMERGENCIES Dial 911

(Dial "9" first if you are at Give Kids The World Village: "911")

An ambulance will take you to the nearest hospital. ALWAYS dial "0" to contact the switchboard of Give Kids The World Village if a member of your party becomes ill, has an emergency or is hospitalized. Village staff must be aware of each situation in order to better assist you.

If you must call "911" while off property, please also notify Guest Services at (407) 396-1114, ext. 0.

## Doctors

If you need a doctor but the situation is not serious enough to call "911," please call Guest Services at "0" for a referral.

## Medical Assistance in the Theme Parks

Each theme park has at least one first aid station. Any park employee can provide directions to the nearest station. At the station, you may take a few moments to rest. You may also leave labeled and packaged equipment to be stored (at your own risk).

## Medical Facilities

### Advent Health Centra Care

4320 W. Vine Street, Kissimmee (Distance: 1.3 mi)

(407) 390-1888

Hours: Monday through Friday from 8 a.m.–8 p.m., Saturday and Sunday from 8 a.m.–5 p.m.

**Driving instructions:** Turn left out of the Village and take a right onto Hwy. 192. Drive 0.2 miles. Centra Care will be located on the right.

### Advent Health Lake Buena Vista

12500 S. Apoka Vineland Rd. Orlando Kissimmee (Distance: 7.9 mi)

407-934-2273

open 24 hours / 7 days a week

**Driving instructions:** Turn left out of the Village and take a left into Hwy 192. Drive 2.6 miles and turn right onto SR535. Drive 4.1 miles and make a u-turn, destination will be on your right.

### Buena Vista Urgent Care

8216 World Center Drive, Orlando (Distance: 5.9 mi)

(407) 465-1110

Hours: Monday through Friday from 8 a.m.–7 p.m., Saturday, Sunday and holidays from 8 a.m.–3 p.m.

**Driving instructions:** Turn left out of the Village and take a left onto Hwy. 192. Drive 2.7 miles. Turn right onto State Rd. 535 and drive 1.7 miles. Turn right onto Hwy. 536 (World Center Dr.). Immediately turn right into the shopping plaza. Clinic is beside CVS.

## Nemours Children's Urgent Care

750 Centerview Boulevard, Kissimmee 34741 ( Distance: 7.0 mi )

(407) 850-3497

Hours: Monday through Friday from 5 p.m.–10 p.m., Saturday and Sunday from 1 p.m.–10 p.m.

**Driving instructions:** Turn left out of the Village and take a right onto Hwy. 192. Drive 0.8 miles. Get into the left turn lane. Turn left onto Hoagland Blvd. Drive 0.9 miles. Continue onto Carroll St. Drive 2.9 miles. Turn left onto US-17N/US-441N/US-92E. Drive 1.1 miles. Turn left onto Centerview Blvd. Destination will be on the right.

## Nemours CareConnect

Meet face to face with Nemours pediatric providers online, 24/7, and receive expert pediatric care when and where you need it with your mobile phone, tablet or computer. Typical issues include: allergies, asthma, abdominal pain, behavioral issues, bronchitis, fever, cuts and rashes.

**Instructions:** Please see the Manager on Duty at Guest Services for further assistance, or dial 0 and ask for the Manager on Duty.

## Directions to Local Children's Hospitals

### Nemours Children's Hospital

13535 Nemours Parkway, Orlando ( Distance: 18.2 mi )

(407) 567-4000

**\*Hematology/Oncology Floor on site**

**Driving instructions:** Turn left out of the Village and turn right onto Hwy. 192. Turn left onto N. John Young Parkway. Drive 4.8 miles and turn right onto FL-417 N (toll road). Drive 8.6 miles and take exit 19 for Lake Nona Blvd. Keep right at the fork and follow signs to Lake Nona Blvd. Turn left onto Nemours Parkway.

### Arnold Palmer Hospital for Children (Downtown Orlando)

92 W. Miller Street, Orlando ( Distance: 21.7 mi )

(407) 649-9111

**\*Hematology/Oncology Floor on site**

**Driving instructions:** Turn left out of the Village and take a left onto Hwy. 192. Drive 2.7 miles. Turn right onto State Rd. 535 and drive 3 miles. Take Interstate 4 East and drive 11.3 miles. Exit at 81BC which is Kaley Ave. Turn right onto Kaley Ave. and drive 0.5 miles. Turn left onto Orange Ave. Turn left on Miller St. Hospital entrance is on the corner of Miller St. and Kuhl Ave.

### Advent Health Hospital for Children

601 East Rollins Street, Orlando ( Distance: 24.8 mi )

(407) 303-6611

**Driving instructions:** Turn left out of the Village and take a left on Hwy. 192. Drive 2.7 miles and turn right onto State Rd. 535 and drive 3 miles. Take Interstate 4 East and drive 16.6 miles. Exit at Princeton St. which is Exit 85. In 0.2 miles, make a left onto Orange Avenue. At the next light, turn right onto Rollins St. and the hospital will be on the left.

# Directions to Local Hospitals

## Osceola Regional Medical Center

700 W. Oak Street, Kissimmee ( Distance: 4.2 mi )  
(407) 846-2266

**Driving instructions:** Turn left out of the Village and take a right on Hwy. 192. In 3 miles, turn right on Central Ave. Continue past W. Oak St. and the emergency entrance will be on the right.

## Advent Health Hospital Kissimmee

200 W. Hilda Street, Kissimmee ( Distance: 5.3 mi )  
(407) 846-4343

**Driving instructions:** Turn left out of the Village and take a right onto Hwy. 192. Drive approximately 3.4 miles to the 8th traffic light which is Main St. Turn left and drive 1 mile. Hospital emergency entrance is on the left.

## Advent Health Hospital Celebration Health

400 Celebration Place, Celebration ( Distance: 8.1 mi )  
(407) 303-4000

**Driving instructions:** Turn left out of the Village and take a left onto Hwy. 192. Drive approximately 6 miles. Turn left onto Celebration Pl. Turn right at next traffic light and continue 0.5 miles. Hospital parking lot is on the left.

## Dr. Phillips Hospital

9400 Turkey Lake Road, Orlando ( Distance: 11.6 mi )  
(407) 351-8500

**Driving instructions:** Turn left out of the Village and take a left onto Hwy. 192. Drive 2.7 miles. Turn right onto State Rd. 535 and drive 3 miles. Take Interstate 4 East and drive 2.5 miles. Exit at SeaWorld which is Exit 71. Turn left onto Central Florida Pkwy. Bear right onto Turkey Lake Rd. and continue 1.5 miles. Hospital entrance is on the left.

## Orlando Regional Medical Center (Downtown Orlando)

1414 S. Kuhl Avenue, Orlando ( Distance: 21.6 mi )  
(407) 841-5111

**Driving instructions:** Turn left out of the Village and take a left onto Hwy. 192. Drive 2.7 miles. Turn right onto State Rd. 535 and drive 3 miles. Take Interstate 4 East and drive 11.3 miles. Exit at Kaley Ave., Exit 81BC. Turn right onto Kaley Ave. and drive 0.5 miles. Turn left onto Orange Ave. and drive 0.5 miles. Hospital entrance is on the left.

# Nearby Pharmacies

## Walmart

4444 W. Vine Street, Kissimmee ( 1 mile )

(407) 397-1002

Hours: Monday through Friday from 9 a.m.–9 p.m., Saturday from 9 a.m.–7 p.m., Sunday from 10 a.m.–6 p.m.

**Driving instructions:** Turn left out of the Village, drive one mile, and Walmart will be on the left.

## Target Pharmacy

4795 W. Irlo Bronson Memorial Hwy, Kissimmee ( 3.3 miles )

(407) 594-0029

Hours: Monday through Friday from 9 a.m.–9 p.m., Saturday and Sunday from 9 a.m.–6 p.m.

**Driving instructions:** Turn left out of the Village then take a left onto Hwy. 192/W. Irlo Bronson Memorial Hwy. Drive 2.2 miles. Target will be on your right.

## CVS Pharmacy

1205 W. Vine Street, Kissimmee ( 3.5 miles )

(407) 847-5174

Hours: Open 24 hours

**Driving instructions:** Turn left out of the Village then take a right onto Hwy. 192/Vine St. Drive 2.5 miles. CVS will be on the left.

## Publix Pharmacy

3221 Vineland Road, Kissimmee ( 4.7 miles )

(407) 239-1852

Hours: Monday through Friday from 9 a.m.–9 p.m.; Saturday from 9 a.m.–7 p.m., Sunday from 11 a.m.–6 p.m.

**Driving instructions:** Turn left out of the Village then take a left onto Hwy. 192/Vine St. Drive 2.7 miles. Turn right onto Vineland Road, drive 0.8 miles. Publix will be on the right.

## Walgreens

1111 W. Vine Street, Kissimmee ( 4.4 miles )

(407) 847-5252

Hours: Open 24 hours

**Driving instructions:** Turn left out of the Village then take a right onto Hwy. 192/Vine St. Drive 2.5 miles. Walgreens will be on the left.



# Tips from Mayor Clayton

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## Village Do's and Don'ts

**Masks are required for everyone ages 2 and over at all times in public areas except:**

**While eating in Café Clayton or Henri's Starlite Scoops**

**While swimming in the Park of Dreams Pool or playing in the Water Garden.**

**While inside GI Joe Gym (by reservation only)**

To accommodate social distancing please stay 6 feet away from other parties at all times.

The Village speed limit is 10 mph. For the safety of our guests, staff and volunteers, please drive safely in the Village.

Smoking is only permitted on the front porch area of your villa or the picnic tables at Banyan Park. There is no smoking permitted on balconies or porches in Banyan Park. For the safety and respiratory well-being of our guests, please refrain from vaping, smoking, or e-cigarettes anywhere else in the Village.

Please wear shoes and shirts in all Village areas (except the pools).

While in the Village, children 12 and under must be accompanied by an adult 18 or older.

Skateboarding is not permitted anywhere on property.

Please refrain from drinking alcoholic beverages in all public areas.

Please do not use personal grills or fire pits on Village property.

The Village has two pools for your enjoyment. Please remain with your children as lifeguards are not provided. Audrey's Pool operates seasonally.

We welcome certified service animals, but family pets are not permitted.

GKTW is surrounded by green space and wildlife areas. Animals you may see on the property are not pets and are not domesticated. Please do not approach or feed any animals on Village property. If you encounter a problem with an animal, please contact Guest Services for assistance at "0."

Please park in designated areas only. Village streets must remain accessible in the event of an emergency. If an additional parking space is needed, please contact Guest Services for assistance at "0."

# Check-In Information

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## GKTW Button

Each wish child receives a Give Kids The World button to wear during their stay. We will explain more about the magic of the button during your arrival process.

## GKTW Village Parking Pass

Ensure your GKTW Village parking pass is on your rearview mirror at all times while at the Village. After you check in, please enter through the right side of the Welcome Hut. Your room key will open the gate. If the Welcome Hut is not staffed or if your room key is not working, please dial "01" on the Welcome Hut key pad and Guest Services will assist you..

## The Village Guide

This is your guide! This book will help answer most of your questions during your stay, both here at the Village and at most of the attractions.

Your Village Guide provides helpful information including the Give Kids The World Village phone number, address, emergency contact numbers, general rules and information, meal options, a Village map and Guest Services information. In addition, it includes driving directions and general information to all area theme parks, beaches, shopping areas and medical facilities.

If you have any questions during your stay, please dial "0" to speak with Guest Services. There is a Manager on Duty 24 hours a day in the House of Hearts if you need any additional assistance.

## Special Wish Child Extras

- Every wish child receives a special gold star that will have a home here at Give Kids The World Village forever. Bring your Star to the Castle of Miracles during scheduled hours. Please refer to the GKTW App for details.
- A Magic Pillow can be made in the Castle of Miracles for every child in your family. Please remember to bring the Magic Pillow Certificate to the Castle of Miracles during scheduled hours. Please refer to the GKTW App for details.

# Guest Services

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## Give Kids The World Guest Services

We are here to serve you! Feel free to ask us anything. We are located in the House of Hearts (#6 on Village map centerfold), and you can reach us by dialing “0” from any Village phone.

- Lost and Found is located at Guest Services. If you lose anything or find something that may belong to another family, please come to Guest Services or call us at “0.”
- Safe Deposit boxes are available upon request.
- Visit our movie library for DVDs of your favorite movies. They are available for loan 24 hours a day at Guest Services. You may borrow up to two movies at a time.
- A luggage scale is available for your use at Guest Services.

## Memory Market Gift Shop

If you would like to purchase Give Kids The World merchandise please visit our online store at: [www.givekidstheworldstore.org](http://www.givekidstheworldstore.org). If you make your purchase during your stay please inform guest services and will deliver the items to your villa. Please refer to the GKTW App for scheduled hours.

## Internet Access

Free Internet access is available:

- Via WiFi which is available within each villa and the House of Hearts
- The Village wireless network name is GKTWGuest and “template” is the WiFi password
- If you need internet assistance, please dial “0” from your villa phone.

# What's in Your Villa?

You have a villa card key. If you misplace it or have any problems, please contact Guest Services for assistance.

The gift fairy has left a welcome gift on the living room table, your refrigerator has been stocked with sodas and water. These items are a one-time delivery. We recommend going to Walmart at the end of Bass Road.

There's an ice maker in the freezer, or you can obtain ice from Cafe Clayton.

Toiletry items are provided. In the kids' bathroom you will find GKTW's fun and fragrant Ice Cream Collection, made especially for our younger guests. There is also a hair dryer in the hall bathroom for your convenience.

In the bedroom closets you will find extra blankets, pillows, a travel crib and bed rails. Also, your living room sofa converts to a full-sized sofa bed.

Trash bags, paper towels and dish soap are located under the kitchen sink.

## Telephone

For all local calls—dial “9,” then the area code “407,” then the 7-digit phone number.

For all long distance calls—dial “9,” then “1” followed by the 3-digit area code and the 7-digit phone number. For international calls—dial “9,” then the international access code “011” followed by the country code, city routing code (if necessary) and then the local telephone number. For a wake up call—dial “0” to schedule the call. If the red light on the phone is blinking, this means you have a message. To retrieve phone messages—Dial “800” and follow the instructions.

Please note, many cell phone providers have limited signal strength at the Village.

## Thermostat

The thermostat is adjustable to meet the needs of your family. Your villa has an occupancy sensor and the air conditioning will turn off if your front door is left open for more than a few minutes. This helps us to conserve energy. To learn more about our “green” efforts, see page 15 in this guide.

## Washer and Dryer

Your villa includes your own washer and dryer, and we have provided detergent as well. If you need more detergent or a different type of detergent, please visit Guest Services. Wash your towels and linens as often as you like throughout your stay with us. On your last day, please do not wash any of your towels or linens; our Housekeeping Department will take care of this for you. Please do not run your dryer when you are not in the villa.

# What's in Your Villa?

## Dishwasher

The kitchen of your villa has a dishwasher for your convenience. The buttons to operate the dishwasher appear on the top, inside of the washer door. With door open, press ON/OFF button to turn the unit ON to begin operation and OFF at the end of a wash cycle. The ON/OFF light is displayed when the dishwasher is ON. Press CYCLE SELECT button to choose wash cycle. The light under the cycle name will display to indicate which cycle has been selected. After selecting the wash cycle, close the door of the dishwasher to start the cycle. The green light will display and a beep will sound to alert you that the wash cycle is complete.

- **Ashtray** — Please be aware that all buildings and public areas in the Village are non-smoking. Smoking is only allowed outside on the porch of your villa or at the gazebo behind Julie's Safari Theatre. The Banyan Park smoking area is the picnic table on the south side of our entrance road.
- **Fire Extinguisher** — A fire extinguisher can be found in the utility closet in the kitchen. Instructions on how to use the extinguisher are attached.
- **Trash Can** — Trash should be placed, either in the provided bin or in individual bags, by the Bunny sign in your front yard every morning before 10 a.m. Additional bags are located under the sink and can be picked up at Guest Services. Banyan Park guests should bring trash to the end of the hallway and place it in a receptacle in the stairwell.
- **Recycling Bin** — This blue bin is to be placed outside by the Bunny sign each morning before 10 a.m. You may recycle paper, plastic, aluminum and cardboard. Please wash out any items that had food or liquid in them before placing in the recycle bin.
- **Flashlight** — In case of power failure, a flashlight has been provided to you during your stay. It can be found under the kitchen sink.
- **Coffee** — Regular and decaffeinated, for your eye-opening pleasure. Stop by Guest Services any time day or night for more.
- **Tea** — There is a tea kettle and tea bags located on the counter with the coffee. Stop by Café Clayton for additional supplies.
- **Paper towels, dishwashing soap and liquid soap** — These items can be found under the kitchen sink.

If you have any Housekeeping or Engineering needs, please contact Guest Services at "0."

# Village Television Channels

A&E	090-1	HLN	036-1
ABC	010-1	ION	018-1
AMC	096-1	Lifetime	083-1
Animal Planet	075-1	Lifetime Movie	123-1
BBC America	042-1	MotorTrend	098-1
BET	073-1	MSNBC	039-1
Bloomberg	040-1	MTV	135-1
Bravo	092-1	Music	200-1 and up
Cartoon	071-1	MyTV	017-1
CBS	011-1	NASA	006-1
CFNews13	013-1	Nat Geo	088-1
CNBC	038-1	NBC	012-1
CNN	037-1	Nickelodeon	072-1
Comedy Central	099-1	Nick Jr	077-1
CSPAN	023-1	NY1	043-1
CW	016-1	OWN	085-1
Discovery	076-1	Oxygen	084-1
Discovery Fit & Health	086-1	Paramount	097-1
Disney	070-1	PBS	015-1
Disney Junior	069-1	SD-ZOO	002-1
E! TV	091-1	Spanish	003-1
ESPN	048-1	SuperChannel	022-1
ESPN Classic	050-1	Syfy	100-1
ESPN2	049-1	TBS	093
ESPNews	051-1	Telemundo	108-1
ESPN-U	052-1	TCM	122-1
Food	080-1	TLC	079-1
FOX	014-1	TNT	094-1
Fox News	041-1	Travel	087-1
FS1	053-1	TV27	020-1
Freeform	074-1	TVLand	106-1
FX	101-1	Unimas	109-1
GKTW Welcome	004-1	Univision	107-1
GKTW Village News	005-1	USA	095-1
Golf	054-1	VH1	134-1
Good Life	021-1	Weather Channel	024-1
Hallmark	081-1	WDSC- Daytona State College	027-1
Hallmark Movie	124-1	WEFS - Eastern FL State College	028-1
HGTV	082-1	WGN America	047-1
History	089-1	WHLV - Cocoa Beach - 52	019-1

**NOTE: If unable to determine channel, please try channel number alone and then with the suffix -1 or -0. Example: 50 or 50-1**

# Fun Facts about GKTW

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Give Kids The World was founded in 1986 and operated out of founder Henri Landwirth's hotel.

In 1989 Landwirth developed Give Kids The World Village, a stand-alone nonprofit resort in Kissimmee.

To date, more than 175,000 families have visited Give Kids The World Village from all 50 states and 76 countries around the world.

The tables in the Gingerbread House and The Peppermint Table feature 752 lbs. of peppermints or 66,874 peppermints total!

Over 2,200 dolls are displayed in the Gingerbread House and The Peppermint Table. They were donated by families from all over the world.

There are over 132,000 stars on the ceiling of the Castle of Miracles and in the Star Tower.

# Give Kids The World Village is GREEN!

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Through communication and education about water conservation, energy efficiency and waste reduction, all of us at Give Kids The World Village are taking “going green” seriously.

Listed below are just a few of the things we are doing here at the Village:

- We have energy sensors in our villas that detect motion, helping us to reduce our air conditioning and heating costs by 45–50%, which is the equivalent of saving 2,000 trees a year! Be assured that the A/C in your villa turns on when you return home and will remain on during the night as you sleep.
- We use energy efficient lighting. Your villa lights will be dim when first turned on but will brighten to full capacity in less than a minute, reducing energy consumption by 70–80%.
- We provide a smoke-free environment throughout our public and guest areas.
- We recycle paper, plastic, cans and cardboard in all guest and staff facilities. This saves about 432 cubic feet of material each week from going into a landfill. We encourage you to use the blue recycling bin in your villa throughout the week. No need to sort your recyclables; we will take care of that for you.
- All of our villas use low-flow water fixtures. This reduces water consumption by 25% on a yearly basis.
- We encourage towel and linen reuse in guest rooms by only replacing fresh towels and linens upon guest departure.
- We offer preferred parking for electric vehicles with available EV charging stations.
- Leaving your villa front door open for more than a few minutes will automatically turn off your air conditioner.
- We recycle 67,000 cubic feet of materials per year which would fill three GKTW villas.

If you have any comments or suggestions about our “green” efforts, please include them on the guest survey you will receive after your stay.



# Dining at the Village

Breakfast, lunch, dinner and all the ice-cream you can eat will be provided during your stay.

Breakfast will be available at Cafe Clayton Monday-Saturday, 8am-10am.

Lunch will be available at Cafe Clayton Monday-Friday, 11am-1pm.

Dinner will be available:

- Sunday at the Park of Dreams Pool from 5pm-7pm
- Monday dinner will be delivered to your villa between 6pm - 7pm
- Tuesday dinner will be available at Cafe Clayton between 6pm-8pm
- Wednesday dinner will be available at Cafe Clayton between 6pm-8pm
- Thursday dinner will be available at Cafe Clayton between 6pm-8pm
- Friday dinner will be delivered to your villa between 6pm - 7pm

Upon entering Cafe Clayton meal cards will be scanned and temperature checks will be conducted for every person entering the venue.

Henri's Starlite Scoops hours listed below. Please call guest services for entry to Henri's during closed hours.

## HENRI'S STARLITE SCOOPS OPERATING HOURS

	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
AM	SEE APP	7:30 AM -11AM	7:30 AM -11AM	7:30 AM -11AM	7:30 AM -9:30AM	7:30 AM -11AM	7:30 AM -12PM
PM	12 PM - 9:30 PM	5 PM - 9:30 PM	5 PM - 9:30 PM	5 PM - 9:30 PM	SEE APP	5 PM - 9:30 PM	SEE APP

### Important Allergen Information

To best serve you and assure a safe and enjoyable dining experience, we ask that you please read and understand all of the information below.

**Educated Management:** Our Food and Beverage Managers have been educated in allergen management to ensure your safety.

**Offering Of Specialty Items:** Give Kids The World Village offers many allergen friendly options for your special dietary needs.

**What To Do:** Upon arrival at any food venue, please specifically ask for the Food Service Manager or Shift Lead to discuss the severity of your allergies and determine the best course of action for your food needs.

**Cross Contact:** Not all of our food facilities are free from cross contact. In order to ensure that your food is safe, please discuss the preparation process for your food with the Manager or Shift Lead before you place an order to ensure that no cross-contact takes place.

Thank you and bon appétit!



# Weekly Entertainment Schedule

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In addition to the below programmed events, Village attractions and amenities will be open for your enjoyment. A more detailed daily itinerary will be delivered to your villa each day.

**Sunday** – Welcome home to Give Kids The World! Arrival and check-in at your Villa followed by time to explore the Village’s attractions and amenities. Join us for a welcome party at the Park of Dream Pool from 7:00pm – 8:00pm

**Monday** – Halloween at Give Kids The World. Bring your costumes or decorate a costume craft with us – we’re trick-or-treating in Matthew’s Boundless Playground 7:00pm – 8:00pm

**Tuesday** – Pajama party time! Stellar will be hosting a Starry Bedtime Ball in The Hopping Place from 7:00pm – 8:00pm

**Wednesday** – HAPPY BIRTHDAY! We’re celebrating everyone’s birthday on Tuesday. Enjoy a theme park day followed by a special birthday party at The Hopping Place from 7:00pm – 8:00pm

**Thursday** – Winter Wonderland at Give Kids The World all day. Take a day to relax and experience all the Village as to offer. At our 89-acre, all –inclusive resort you’ll find wheelchair accessible rides, putt putt, pools, a movie theater, a boundless playground, and more. Special events include Winter Wonderland with a Christmas in Florida Pool party at our Park of Dreams Pool from 1:00pm – 2:00pm and ‘Twas A Night With Santa from 7:00pm – 8:00pm

**Friday** – Pirates, princesses, mermaids – oh my! The storybook characters of our Village will come to life on Friday evening at the Park of Dreams Pool from 7:00pm – 8:00pm

**Saturday** – It’s not “goodbye” it’s “see you later.” Join us for ice cream for breakfast at Henri’s Starlite Scoops before checking out of your villa and returning home.

# Magical Village Locations

## ① Welcome Hut/Security Office

Open 24 hours. If the Welcome Hut is unattended, please press "01" on the call box. Please stop here when entering the Village so we can welcome you home.

## ② Marc's DinoPutt

Marc's Dino Putt is a 7-hole fully accessible miniature golf course filled with many friendly dinosaurs. Golf balls and clubs are available in Amberville.

## ③ Amberville Train Station, JJ's Express, Lori's Magical Flight and Kelly's Sunny Swing

Amberville is an interactive train station that includes a room with a model railroad, a waterway with remote-controlled boats, train memorabilia, an interactive video arcade, billiards and the latest Wii, XBOX 360 and XBOX 1 games. Be sure to take a ride on JJ's Express, Lori's Magical Flight and Kelly's Sunny Swing! All rides are located just outside of Amberville's back door and are wheel chair accessible. Lori's Magical Flight and Kelly's Sunny Swing riders must be at least 36 inches tall to ride. (Rides may be closed depending on inclement weather.)

## ④ Julie's Safari Theatre

Sit back with some popcorn and catch a flick with the family!

## ⑤ Miss Pitty Pat's Garden of Hope & Butterfly Garden

Open daily

The Garden of Hope has raised plant beds and wheelchair accessible paths to ensure everyone can enjoy this beautiful garden brimming with plants selected for their fragrance, texture and color. Visit our unique Koi pond near the Avenue of Angels. Little ones can explore Mayor Clayton's cottage at the center of the garden.

## ⑥ House of Hearts Welcome Center

Open 24 hours

This is the "heart" of Give Kids The World's Guest Services.

## ⑧ The Village Chapel

Volunteer clergy are available upon request. Information about local churches, synagogues and temples is available at Guest Services and in the back of the Village Guide.

## ⑩ Twinkle Hope's Rockin' Spa & G.I. JOE Gym

Visit the spa for colorful hairstyles, manicures, makeup, face painting, and airbrush temporary tattoos.

*Numbers correspond with the Village map centerfold.*

# Magical Village Locations, Cont.

## ⑬ Henri's Starlite Scoops Ice Cream Parlor

Enjoy a delicious ice cream treat morning, noon or night.

## ⑫ Castle of Miracles and Enchanted Carousel

The Castle includes a sweeter-than-honey beehive to explore, Father Time, Rusty the friendly guard and a Wishing Well that surprises you when your coin reaches the bottom. Waiting for all wish children is the Star Fairy, Stellar, who magically soars into the night, illuminating the Village sky with gold stars. For all children at the Village, your Magic Pillow experience takes place here. Be sure to take a ride on the beautiful carousel just outside.

## ⑭ Towne Hall

Towne Hall is a 53,000 square-foot, two-story building covered in chocolate kisses, swirly lollipops, and colorful gumdrops. All dining takes place in the Gingerbread House. When Florida's summer thunderstorms comes knocking on our door, The Hopping Place serves as the perfect gathering area for our nightly entertainment.

## ⑮ Matthew's Boundless Playground

Matthew's Boundless Playground is the world's largest and only life-sized version of the game CANDYLAND. As you explore this fully accessible playground, say hello to your favorite CANDY LAND characters King Kandy, Princess Frostine, Mr. Mint and Glopoly on a colorful trail that leads through Gumdrops Pass and Lollipop Forest to the Candy Castle.  
(Playground may close during inclement weather).

## ⑰ Park of Dreams and Brooks' Surf Shack

The Park of Dreams features an interactive water garden and wheelchair-accessible pool where children of all abilities can experience flowing, jetting and misting water fun. Towels, PVC wheelchairs and splash garden wheelchairs are provided.

## ⑱ Happy Harbor Fishing Pond

This unique and sheltered area for fishing is specially adapted with a railing that allows wheelchairs to pull up close to get a firsthand look at all the fishing fun. All fish are "catch and release" because they are Mayor Clayton's friends. Visit the Fishing Shack at the Park of Dreams Pool to pick up a fishing pole.

## ⑲ Bob's Sparkleberry Nature Trail

Take a stroll amidst all the flora and fauna Central Florida has to offer on this wheelchair-accessible path.

*Numbers correspond with the Village map centerfold.*



# Central Florida Attractions

## Directions and Information

Please keep these driving instructions in mind:

- All distances are approximate.
- Directions originate from Give Kids The World Village.
- Hwy. 192, Vine St. and Irlø Bronson Hwy. are three different names for the same road.
- Main St., State Rd. 441, US 17-92 and South Orange Blossom Tr. are different names for the same road from Kissimmee to Orlando.
- Give Kids The World Village is 1 mile south of Hwy. 192.
- North Bass Rd. becomes South Bass Rd. 0.6 miles south of the intersection of Hwy. 192 and North Bass Rd.

## Walt Disney World

(407) 824-2222

### Magic Kingdom

3111 World Dr.  
Lake Buena Vista, FL 32830

Currency can be exchanged at the following locations:

- All Disney Park and Resort Guest Relations
- Disney Springs Guest Relations

### Parking

- Please show the attendant the Disney parking pass given to you at check in.
- In order to access handicap parking, you must have your handicap placard.

### Tickets

- Present tickets received at Check-in.
- Tickets are only valid at Magic Kingdom for reserved date.
- When entering the park, touch your ticket to the large ball at the entry until the Mickey ears light up green.
- Do not lose your ticket.
- If you wish to re-enter the park later in the day, you must use the finger biometric scanner and show your ticket.

**IMPORTANT NOTE:** All guests will be required to pass through Disney security and health screenings. Face Coverings are required at all times.

### **Genie Wishes Pass**

- Present the pass received at the GKTW Check-in to the greeter or first host/hostess you come in contact with at any ride attraction. You will enter through either an alternative entrance or Handicap entrance at each attraction. There may still be some wait at each attraction.
- The pass is NOT valid in food lines.
- If using a stroller as a wheelchair, go to Guest Relations at the theme park for a tag to be placed on the stroller. This will allow you to take the stroller into the attraction.
- Do not forget or lose your Genie Wishes Pass--they cannot be replaced at the theme park.

### **Memory Maker**

- Be sure to present your Memory Maker card to any staff photographer at Disney to help your family capture the magic. Re-use the Memory Maker card every time you stop for photos, fill it up with memories and then view the images online for up to one month following your trip. Log on to the My Disney Experience website to select which shots you like best, so you can relive your family's magical moments for many years to come.

### **Wheelchair and Stroller Rentals**

- Your Genie Wishes Pass will give you a free manual wheelchair or single stroller rental. Rental stations are located near the entrance of each park.

### **First Aid**

- If you need any special assistance while at the parks, ask any employee, stop by Guest Relations at the main entrance or go to the First Aid facilities at the park.

### **Driving instructions to Magic Kingdom (20 minutes)**

Turn left out of the Village then take a left onto Hwy. 192, drive 7.6 miles. Take the ramp on the right toward Disney World. Follow signs to attractions.

### **Driving instructions to return to the Village from the Magic Kingdom:**

Follow signs to Hwy. 192. Go east toward Kissimmee, proceed approximately 7.5 miles to South Bass Rd. which is adjacent to Walmart. Turn right at stop light and drive one mile on South Bass Rd. to Give Kids The World Village.

## **Special Park Information Regarding Wish Lounge**

### **MAGIC KINGDOM:**

Your family is invited to experience the Disney Wish Lounge, a quiet place to take a break at the Magic Kingdom. This serene spot was created just for wish families to rest, refresh and relax.

### **The Disney Wish Lounge**

Please see Guest Services at Give Kids The World for information on the availability of the Disney Wish Lounge.

# Universal Orlando

## Universal Orlando

6000 Universal Blvd.  
Orlando, FL 32819  
(407) 363-8000

Currency can be exchanged at the following locations:

- Universal Studios Guest Services
- Islands of Adventure Guest Services

**Theme Parks: Universal Orlando and Islands of Adventure**

### Parking

- Use the parking voucher/ticket received at Check-in for parking. There is one parking garage for both parks.
- In order to access handicap parking, you must have your handicap placard.

### Tickets

- Follow the pick-up instructions listed on your Universal Orlando Resort Order Confirmation letter received at GKTW Check-in. You will need a credit card in the name of the ticket holder or valid identification (e.g. driver's license, state identification or passport). If you do not have any of these items for the person named as the ticket holder, please see the Manager on Duty at Give Kids The World Village prior to visiting Universal Orlando.

### Guest Assistance Pass

- Present the pass received at Give Kids The World Orientation to the greeter or the host/hostess at ride attractions.
- For handicap seating at the shows, show your Give Kids The World Village button to the greeter or the host/hostess.

### Amazing Picture Colorvision

- Receive a 7 day Photo Connect Package which includes digital copies of all pictures taken at the Photo Connect locations listed with your coupon. Redeem your coupon at any Photo Connect location to activate your account. The Photo Connect program also allows you to take advantage of discounts available in the park and online.

### Wheelchair and Stroller Rentals

- Your park assistance pass will give you a free wheelchair or stroller rental. Rental stations are located near the entrance of each park.

### First Aid

- If you need any special assistance while at the parks, ask any employee, stop by Guest Services at the main entrance or go to the First Aid facilities at the park.

### Volcano Bay

- Park passes do not include admission to Universal's Volcano Bay Water Theme Park.

**Driving instructions:** (Approximate driving time is 25 minutes) Turn left out of the Village and take a left onto Hwy. 192. Drive 2.7 miles. Turn right onto State Rd. 535 and drive 3 miles to Interstate 4 East. Drive 6.3 miles and exit at International Dr. (Exit 75A). Turn left at traffic light at end of ramp, follow directions to the parking lot.

**Driving instructions to return to the Village:** As you exit the park, follow signs to Interstate 4 West. Exit at Lake Buena Vista (Exit 68). Turn left at the light at end of exit ramp onto State Rd. 535 and continue for 3.6 miles. Turn left onto Hwy. 192, proceed approximately 2.7 miles to South Bass Rd. which is adjacent to Walmart. Turn right at stop light and proceed on South Bass Rd. to Give Kids The World Village.

**IMPORTANT NOTE:** All guests will be required to pass through security and health screenings. Face Coverings are required at all times.

# SeaWorld Orlando

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## SeaWorld Orlando

7007 SeaWorld Drive  
Orlando, FL 32821  
(407) 363-2613

### Parking

- Present the parking voucher that you received at check-in for free parking.
- In order to access handicap parking, you must have your handicap placard.

### Tickets

- Present tickets received at Check-in. Tickets are valid for any one day at the park for two weeks from date of issue.

### Guest Assistance Pass

- Present your Give Kids The World Village button for one free tray of fish to feed the sea lions and sting rays.
- For handicap seating at the shows, show your Give Kids The World Village button to the greeter or the host/hostess. Also present the button to expedite entrance to the rides.

### Photo Voucher

- Be sure to present the photo voucher you received at orientation, along with your Give Kids The World Village button, to receive a complimentary 6 x 8" photo.

### Wheelchair and Stroller Rentals

- Your GKTW button will give you a free manual wheelchair or single stroller rental. Rental stations are located near the entrance of the park.

### First Aid

- If you need any special assistance while at the park, ask any employee, stop by Guest Services at the main entrance or go to the First Aid facilities at the park.

**Driving instructions:** (Approximate driving time is 20 minutes) Turn left out of the Village and take a left onto Hwy. 192. Drive 2.7 miles. Turn right onto State Rd. 535, drive 3 miles and take Interstate 4 East. Drive 2.5 miles and exit at SeaWorld (Exit 71). Follow signs to SeaWorld.

### Driving instructions to return to the Village:

As you exit the park, follow signs to Interstate 4 West. Exit at Lake Buena Vista (Exit 68). Turn left at stop light at the end of the exit ramp onto State Rd. 535. Drive 3.6 miles to Hwy. 192. Turn left onto Hwy. 192 and drive approximately 2.7 miles to South Bass Rd. which is adjacent to Walmart. Turn right at the stop light and drive one mile to Give Kids The World Village.

**IMPORTANT NOTE:** All guests will be required to pass through security and health screenings. Face Coverings are required at all times.



# Stay Involved

Your Give Kids The World Village vacation has ended but you can still stay connected to us!

Give Kids The World Alumni Program was created to help former wish families stay linked to all of the fun of Give Kids The World Village. We expect this information will be a way for families to make new connections and memories, even though they might be far away. Visit [gktw.org/alumni](http://gktw.org/alumni) to learn more!

Connecting with us through social media is like reliving a little bit of your family vacation every day. Read stories and see pictures of other families who are also making Give Kids The World Village their home-away-from-home. Help us thank our sponsors and donors by sharing and “liking” our posts. We’d also love to hear your stories and see your pictures! So share them and tag us on Facebook, Twitter and Instagram!

 /gktwvillage  @gktwvillage  @gktwvillage  /givekidstheworld

When our alumni families arrive back home, memories of their vacation lingering in their minds, some look for ways to stay connected and to help out. Here are just a few ways to help contribute to the happiness that inspires hope:

**Volunteer** – Many alumni families enjoy visiting and helping to create the atmosphere of love that they felt during their trip to make the time at the Village even more special for another guest family. If you are planning a return visit to Central Florida and have some time in your itinerary, we invite you to volunteer at the Village.

Please contact our Volunteer Services team directly at **407.396.0770** or visit the volunteers section of our website and apply to volunteer. Be sure to check out our list of area hotels for the best deals.

**Become an Ambassador Family** – Give Kids The World Village is seeking families who want to share our story – and their own – as Give Kids The World Village Ambassadors. Whether you’re attending a Give Kids The World Village function at our invitation or speaking to a group in your community, your assistance in spreading the word about the Village will be extremely valuable and appreciated.

**Donations** – There are many ways to donate to Give Kids The World Village. Host a fundraiser, conduct a donation drive, or support us through sharing your story. You can also make a donation on our website.

For more information on donating and fundraising, contact [dream@gktw.org](mailto:dream@gktw.org).